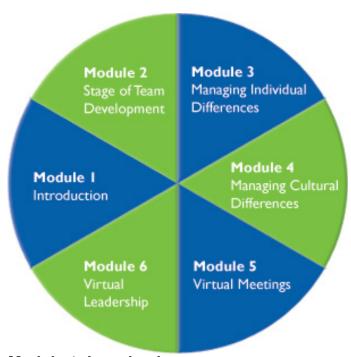
**Virtual-at-Work** is an interactive, team based, on-line intervention tool that equips managers and teams with practical strategies for operating successfully in a virtual work environment. Targeted to managers, team leaders and team members. Produced by Virtual Connection in US based on best practices with clients such as: Accenture, Advanced Micro Devices (AMD), HSBC, Agilent Technologies, Applied Materials, Kaiser Permanente, Sandisk, Merck, Cisco Systems, Hewlett-Packard and more...



**Module 1: Introduction** 

- Definition of a virtual team
- Key benefits of virtual work
- 6 key success factors for virtual teams

#### **Module 2: Stages of Team Development**

- Stages of team development
- Suggested communication techniques for each stage
- Interactive team assessment instrument that identifies the stage your team is. Guidelines in moving toward high performance.

## Module 3: Managing Individual Differences

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- Individual work style differences and their implications for a virtual team
- Guidelines to use one another's strengths to achieve team success

## **Module 4: Managing Cultural Differences**

- Description of cultural differences and understanding differences in terms of country, ethnic background, work functions and corporate cultures
- Self-assessment and discussion guidelines for a team to have honest dialogue about their similarities and differences
  - Guidelines to build on cultural advantages and develop work agreements

# **Module 5: Virtual Meetings**

- Practical techniques for tele, videoconferences and virtual workshops
- Pros and cons of different communication methods
- Virtual communication planning tools

#### Module 6: The New Leadership Challenge

- Similarities and differences in leading virtual teams vs co-located teams
- 6 critical skills for virtual team members to be successful
- Virtual Management Competencies
- Virtual Team Member Competencies

**Virtual-at-Work** is a blended solution that includes built-in assessments for team development, effective meeting management, management & team competencies that help design follow-up training that's focused on the specific needs and directions of teams and leaders. USOLVE has found the training beneficial in aligning differences & terminology in global teams. Sparking new leadership awareness. We bring the on-line training product to Israeli companies in cooperation with Barb Miller of Artemis Management Consultants in California, USA.

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to contact us to find out how you, your

More on What we do! >>>